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Subject: FortiDDoS upgrading to 4.1.x

Product: FortiDDoS

Description of Issue:

The FortiDDoS B series devices software upgrade to versions 4.1.x requires users to follow some precise steps, including the use of the BIOS menu to perform the upgrade. All the steps are described in the FortiDDoS 4.1.x Release Notes available on the support site. If these steps are not followed precisely, the device may fail to upgrade correctly.

The software images for the FortiDDoS 4.1.x releases have been removed from the software download area on the support web portal pending simplification of the upgrade process via GUI.

Affected Products:

FortiDDoS B Series

Resolution:

If a software upgrade to 4.1.x is required, please contact Fortinet Technical Support to obtain the image. Fortinet Support will provide the image and assist in order to correctly upgrade the FortiDDoS appliance.

Technical Support Contact Information: http://www.fortinet.com/support/contact_support.html
Fortinet technical support home page: <https://support.fortinet.com>

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